

MIA HITCHEN

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📍 Leeds, West Yorkshire

PROFILE

I strive to reach my full potential by embracing challenges and seizing opportunities as they come. As a university student, I'm eager to gain new experiences and expand my personal network while connecting with others. I always go the extra mile to ensure customers are satisfied and receive top-notch service during their interactions with me. My motivation to learn drives my decision to study Events Management at university. Having completed three A-levels, I'm excited to take this next step in my education and embark on this new journey

WORK EXPERIENCE

■ September 2022 - Current

Leeds United - Trinity Leeds

Retail Assistant

- In this role, I engaged directly with customers to help them find products, handled cash transactions accurately, and contributed to reaching sales targets through effective teamwork. My customer service and sales skills have prepared me well to excel in different roles.

■ November 2024 - January 2025

Icescape - White Rose Shopping Centre

Event Staff

- I contributed to a vibrant seasonal event while gaining additional hands-on customer service experience. Responsibilities included managing ticket sales and addressing guest inquiries at the box office, further enhancing my interpersonal and problem-solving skills.

■ July 2022- September 2022

JD Sports - White Rose Shopping Centre

Retail Assistant

- My role allowed me to engage with customers directly, ensuring they received personalised support tailored to their needs, while also highlighting the features and benefits of our products to enhance their shopping experience.

EDUCATION

2017-2022

DIXONS UNITY ACADEMY

2022- 2024

NOTRE DAME CATHOLIC COLLEGE

- Law, Sociology and Philosophy, Ethics and Religious studies

2024- Current

LEEDS BECKETT UNIVERSITY

- Events Management

SKILLS

- Self-Motivation
- Punctual
- Team player
- Organised
- Reliable
- Respectful
- Problem Solving

INTERESTS

- Family
- Social Media
- Dog Walking
- Gym
- Events Management
- Public Speaking
- Social time